



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Haynes et al Examiner: Van Doren, B.  
Serial No.: 09/474,643 Group Art Unit: 3623  
Filed: December 29, 1999 Docket: 60027.0326us01/BS98041  
Due Date: March 7, 2005  
Title: System and Method For Eliminating An Unnecessary Dispatch of a Service Technician

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450 April 7, 2005.

By: 

Name: Michael T. Lukon

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**39262**

PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

- ☒ Transmittal Sheet in duplicate containing Certificate of Mailing
- ☒ Request For Continued Examination and fee of \$790.00
- ☒ Response and Amendment

The fee has been calculated as shown below in the "Claims as Amended" table

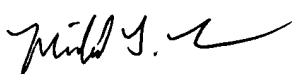
- ☒ Request for Extension of Time for 1 month(s) and fee of \$120.00
- ☒ Return postcard

CLAIMS AS AMENDED

Claims Remaining After Amendment		Highest Number Previously Paid For		Present Extra		Rate		Fee
Total Claims								
28	-	31	=	0	x	50.00	=	\$0.00
Independent Claims								
5	-	5	=	0	x	200.00	=	\$0.00
MULTIPLE DEPENDENT CLAIM FEE								\$0.00
TOTAL FILING FEE								.00

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

Merchant & Gould P.C.  
P.O. Box 2903  
Minneapolis, MN 55402-0903  
404.954.5100

By:   
Name: Michael T. Lukon  
Reg. No.: 48,164  
MTL